



CITY UNION BANK LTD.,

Branch _____

Date _____

Please remit funds through RTGS/NEFT a sum of Rs. _____ (In words) Rupees _____
 _____ only against Cash Cheque Debit to my/our account, the amount along with your charges,
 with you / your _____ Branch and agree to abide by the terms and conditions given below.

Details of Applicant (Remitter)

Name of Applicant _____
 IFSC : _____
 Cheque No. _____
 Cheque Date ____/____/____
 Type of Account SB CA CCOD
 Account No. _____
 Customer Id. _____
 Address _____
 Telephone / Mobile no. _____
 PAN no. _____

Details of Beneficiary

Name of the Beneficiary _____
 IFSC : _____
 Destination Bank name _____
 Destination Branch _____
 Type of Account SB CA CCOD
 Account No. _____
 City / Centre _____
 Telephone / Mobile no. _____
 Fax No. (if any) _____
 Remarks / Description, if any _____

I have read and understood the Terms and Conditions printed overleaf, obligations prescribed by Reserve Bank of India's RTGS/ NEFT Procedural guidelines and shall be bound by it for the transaction originated by me/us.

Customer Signature _____

For Bank's Use Only
 Transactions entered as per details given

Applicant's signature verified, Transaction
 Authorised & Remitted through RTGS / NEFT
 As per the details given
 UTR/Trans.no. _____ Authorised Official

Cashier / Signature of Clerk Date _____ Time _____
 ✕ _____ ✕

Counterfoil



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 _____ only against Cash Cheque Debit to my/our account, the amount along with your charges,
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Name of Beneficiary _____

Name of the Applicant _____

Destination Bank Name _____

Address : _____

Destination Branch _____

Beneficiary A/c. SB/CA/CCOD _____

Telephone / Mobile no. _____

Customer Signature _____

TERMS AND CONDITIONS OF RTGS/NEFT REMITTANCE

1. Funds Transfer shall be effected only when the destination Bank / Branch is participating in RTGS/NEFT.
2. It is the responsibility of the Customer (Remitter) to ensure sufficient clear funds in their Account to carry out the payment instructions given by the Customer (including charges / commission).
3. Application Form must be received before the cut off time. If application is received after cut off time, then transfer of funds shall be effected on the next working day (in case of RTGS) or next batch (in case of NEFT).
4. It is the responsibility of the Customer (Remitter) to ensure the Correctness of the message, especially the IFSC code of the recipient branch & account number of the beneficiary. The collecting bank as well as the receiving bank will get the valid discharge if the amount is credited to correct account number even if the name of the beneficiary account holder differs. City Union Bank Ltd., shall not assume any liability arising out of incorrect message.
5. It is the responsibility of the Customer (Remitter) to ensure the genuineness of the transactions conducted through RTGS / NEFT to ensure that no illegal transactions / money laundering transactions are conducted through RTGS / NEFT. City Union Bank Ltd., shall not assume any liability to anyone just because such transactions are routed through City Union Bank Ltd.,
6. Once the account is debited, the remitter cannot revoke the given mandate. No Stop Payment instruction will be entertained by the Bank after debiting the account.
7. If there is a holiday at the Centre where the recipient branch is situated then the credit will be passed on to the beneficiary on next working day.
8. In the event of any transaction, which cannot be settled for the fault of the Customer (Remitter), City Union Bank Ltd., will endeavour to advise the Customer (Remitter) of such non-settlement, but City Union Bank Ltd., is not bound to do so. It is expressly understood that City Union Bank Ltd., will not incur any liability to the Customer (Remitter), or to any counterparty under such circumstances.
9. City Union Bank Ltd., shall not be liable for delay / non-payments to the beneficiary if:
 - (a) Incorrect and Insufficient details of beneficiary are provided by the applicant / remitter.
 - (b) Dislocation of work due to the circumstances beyond the control of Remitting / Destination Banks like non-functioning of computer system, disruption of work due to natural calamities, strike, riot, etc., or Netware or Internet problem or other causes beyond the control of the Branch / Bank resulting in disruption of communication. It will be settled on the next working day (in case of RTGS) or next batch (in case of NEFT) when RTGS / NEFT is functioning properly on that day.
10. Customer (Remitter) hereby irrevocably authorises City Union Bank Ltd., to debit his account with the prevailing service charges.
11. The provisions of this Agreement shall always be subject to any rules, terms, conditions and administrative guidelines issued by RBI that may be enforced from time to time in respect of operations of RTGS / NEFT account.
12. City Union Bank Ltd., shall not be liable for any loss of damage arising or resulting from delay in transmission, delivery or non delivery of Electronic message or any mistake, omission, or error in transmission or delivery thereof or in deciphering the message from any cause whatsoever or from its misinterpretation received or the action of the destination Bank or any act or even beyond control.
13. Customer (Remitter) hereby agrees and undertakes to indemnify and keep indemnified City Union Bank Ltd., from time to time against all losses, damages, costs (including legal fees), penalties and consequences arising in pursuance of maintaining the said RTGS / NEFT accounts or / and by virtue of the City Union Bank Ltd, acting for and on behalf the Customer (Remitter) in pursuance of this agreement.

City Union Bank Ltd., shall not be liable for delay/ non-payments to the beneficiary if

 - a) Incorrect and Insufficient details of beneficiary are provided by the applicant / remitter.
 - b) Dislocation of work due to the circumstances beyond the control of Remitting / Destination Banks like non-functioning of computer system, disruption of work due to natural calamities, strike, riot, etc., or Netware or Internet Problem or other causes beyond the control of the Branch / Bank resulting in disruption of communication.